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Senior Frontend Technical Lead - React & Integrations | Concentrix

Cover letter

Hi Concentrix team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, and I still get that feeling when a complicated collection of parts becomes something someone can actually use. I like figuring out how it works underneath, then making the experience feel simple on the surface.

Your React and integrations role sits right in that space. Ordering food sounds straightforward until you follow an order through identity, payment, the restaurant's systems and everything the business needs afterward. I like frontend work that asks me to understand that whole chain. The interface is where the customer experiences the result, so the decisions behind it matter just as much as how it looks.

Through Technomancy IT, I take client products from the first conversation through implementation, deployment and support. React, TypeScript and Node.js are central to that work. I build APIs and tenant-aware services, work through authentication and access boundaries, and bring in specialists where their craft helps the project. I enjoy being the person who can stay hands-on in the code while making the architecture understandable to the people building alongside me.

NuPrice is a good example of that ownership. From 2019 to 2021, I built and operated the full application for a long-term client, connecting marketplace and competitor data with user-defined pricing rules, accounts, subscriptions, billing and embedded support. I also handled the technical operations and customer support. Following the product into real use helped me see where a seemingly small interface decision depended on a much larger workflow. That is a useful perspective for the commerce integrations in your posting, even though I would be learning the particular restaurant and POS platforms you use.

At Office Evolution, I built centralized applications connecting CRM, provisioning, onboarding and service operations across locations. Working with the CEO, CIO and people in different departments meant understanding the handoffs before deciding what to automate. My current Technomancy platform carries that connected approach into support, scheduling, billing and infrastructure context, with TypeScript, Next.js and PostgreSQL behind it.

The operations side of my career helps too. I worked at FRII for years, ran the NOC, led engineering through a company purchase and later took sole systems-engineering responsibility for about a year. I migrated workloads into Docker and Kubernetes, handled escalations and ran the SOC 1 and SOC 2 audits. I bring that same habit to software: understand the failure, communicate clearly and keep going until the system is supportable again.

I'm based in Milliken, and the Denver preference works for me. I'd enjoy working with a team that takes the customer experience seriously and gives its engineers responsibility for the system around it. Making those moving parts feel clear and dependable is the kind of magic I want to keep building. Let's talk.

Chad